



AmTrust North America  
An AmTrust Financial Company

# South Carolina Worker's Compensation Claim Kit



## Table of Contents

- Workers' Compensation Claim Reporting Information
- Easy Online Claims Reporting Instructions
- Helpful Hints
- SC Workers Compensation Posting Requirements
- SC Workers' Compensation Compliance Poster
- Anti-Fraud Notice (English & Spanish)
- SC First Report of Injury or Illness - WCC Form 12A
- Employer's Instructions for Completing First Report of Injury of Illness
- Optum First Fill Prescription Cards
- Statement of Wages/Salary
- SC Statement of Earnings of Injured Employee - WCC Form 20
- Employee's Notice of Claim and/or Request for Hearing - WCC Form 50
- SC Workers' Compensation Commission Statement (English & Spanish)
- Instructions for obtaining the SC "Workplace Laws" Poster
- Return-To-Work; A Great Idea

# Workers' Compensation Claim Reporting Information

## 24/7 Toll Free Claim Reporting for All States



(888)239-3909



[WorkersCompClaimReport@AmTrustgroup.com](mailto:WorkersCompClaimReport@AmTrustgroup.com)



[www.amtrustfinancial.com](http://www.amtrustfinancial.com)

### Information Required for All Claims Reported



1. Name of the insured and policy number
2. Name, social security number and contact information of injured worker
3. Date, time and place of accident
4. Description of accident or incident
5. Name, phone, and/or email of person making the report
6. Any information on the injured workers lost time

Early claim reporting is essential to a better claim outcome. Don't delay reporting if you do not have all the details.

### How do I help my injured worker find a doctor?



- We offer an online physician search for all states, [www.talispoint.com/amtrust/external](http://www.talispoint.com/amtrust/external)
- For California, [www-lv.talispoint.com/amtrust/campn](http://www-lv.talispoint.com/amtrust/campn)
- For CO, GA, PA & TN, please refer to the panel provided by AmTrust via mail or email

### How does my injured employee receive prescription medications related to the accident/injury?



- Refer to the claims kit for your state at [www.talispoint.com/amtrust/external](http://www.talispoint.com/amtrust/external) for a First Fill card for your injured employee to use at the pharmacy to cover the cost of approved medication.

### Timely Reporting

When a work-related injury occurs, it is important to act immediately. Timely reporting of a new claim helps to provide a smooth and successful claim process for both you and your injured worker.



#### We're Here To Help

After your claim has been filed, we may be in touch to obtain additional information. Our goal is to offer a smooth and hassle-free experience – from your first contact to the claims conclusion. Feel free to also call us with any questions. We're here to help.



#### Relax And Stay Positive

You have the assurance of our knowledge, expertise, and understanding of the claim process. We're with you all the way.

877.528.7878 | [www.amtrustfinancial.com](http://www.amtrustfinancial.com)

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## EASY ONLINE CLAIMS REPORTING INSTRUCTIONS

By logging into AmTrust's web portal, policyholders can access a wide variety of account information including the ability to report injuries online. The following instructions will help get you started.

### First Time Portal Access:

1. Go to [www.amtrustnorthamerica.com](http://www.amtrustnorthamerica.com)
2. In the upper right corner of the home page, click "LOGIN"
3. In the subsequent AmTrust *Online* drop-down box, click the word "**Register**"
4. On the following screen, enter your policy number, zip code and the security code that appears on that screen and click "**Enter**" at the bottom right of the screen
5. Enter your email address, user name and password to complete the registration process
6. After completing the registration process, go back to [www.amtrustnorthamerica.com](http://www.amtrustnorthamerica.com) and log in

### Reporting of New Injuries:

1. Go to [www.amtrustnorthamerica.com](http://www.amtrustnorthamerica.com)
2. Log in to "[AmTrust Online](#)"
3. Click the "**Claims**" icon in the upper middle of your screen to view the screen that lists your policies
4. Click "**View**" next to the policy for which you wish to enter a claim. This brings you to the policy detail screen
5. Click on "**First Reports**" in the upper left corner
6. On the next screen, click "**Add**" to view the "**New First Report of Injury**" screen
7. Click "**Use WebForm.**" This brings you to the screen where you will enter all of the detailed information about the injury/injured worker
8. When finished entering all of the data, click "**Submit**" and this report will channel into our intake center to be set up and assigned to a claims adjuster
9. Return to the "**First Reports**" screen and you will see the claim number for the report entered
10. When finished, click on "**Return to Listing**"

For ID/Password issues or if you receive error messages while using this application, please contact our help desk at [help.desk@amtrustgroup.com](mailto:help.desk@amtrustgroup.com) or call 866.427.6150. Please be sure to specify that you are an AmTrust policyholder and provide your AmTrust Online ID.



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**Helpful Hints:**

- **“Time Employee Began Work”** and **“Time of Occurrence”** must be entered in military time
- Enter the hours in the first box and the minutes in the second box
- All dates must be entered as two-digit day, two-digit month and four-digit year, i.e.: XX/XX/XXXX
- For PEOs, in the **“Location Address”** box, please include the PEO client name and address of the applicable PEO client location. If there is a location code/number, specify in the **“Location #”** box
- If during the entry of a claim you must exit the application, first click on **“Save as Draft”** and you may return to it later by going back into the **“First Reports”** screen and clicking on **“InProgress”**

For ID/Password issues or if you receive error messages while using this application, please contact our help desk at [help.desk@amtrustgroup.com](mailto:help.desk@amtrustgroup.com) or call 866.427.6150. Please be sure to specify that you are an AmTrust policyholder and provide your AmTrust Online ID.

Thank you for your attention to this matter.

Sincerely,

AmTrust North  
America Claims  
Department

# Workers Compensation Posting Requirements

Thank you for placing your Workers' Compensation Coverage with AmTrust.



## South Carolina Required Posting Notices

Post at place of employment, in a sufficient number of places on the premises to assure that the notice will reasonably be seen by all employees at all business locations and work sites (Break Room, Lunch Room or Time Clock) Employees that may not reasonably be expected to see a posted notice must receive notice of the posting in writing.

- ✦ [Workers' Compensation Compliance Poster](#)
- ✦ [Anti-Fraud Notice \(English and Spanish\)](#)

## The following forms need to be printed and reviewed with current staff and new employees at the time of hire:

- ✦ **First Report of Injury - Form 12A.** Upon receiving notification of a work-related injury, promptly complete this form and submit it to AmTrust. Report the Injury: Injured workers should notify their employers of the injury as soon as possible, ideally within 24 hours. South Carolina law requires workers to report the incident within 90 days of the accident, though exceptions may apply in certain circumstances. In the case of fatalities, reporting must occur within 24 hours. This form is required for notifying AmTrust of any work-related injury or illness experienced by an employee, no matter the severity.
- ✦ **Optum First Fill Form.** Use of this form will enable quick authorization for your employee's initial medication and ensure that the initial prescription is provided at no cost to the injured employee. Immediately upon receiving notice of injury, fill in the information on this form and give this form to the employee. Your employee will need to provide this completed form along with the prescription for their work-related injury or occupational disease to the pharmacist.
- ✦ **Statement of Wages/Salary.** This form enables us to calculate the correct compensation that may be owed to an injured employee. Please complete this form and submit to AmTrust within five days after your knowledge of any accident that has caused your employee to be disabled for more than seven scheduled work calendar days



You may send an email to [clientservices@amtrustgroup.com](mailto:clientservices@amtrustgroup.com) with any Claims Kit related questions. Please make sure to include your policy number along with your request.



## I have a question about a claim or injured worker, who do I contact?

Customer Service can direct you to the appropriate person. Please contact them at 888-239-3909.



# South Carolina Workers' Compensation

## Workers' Compensation Compliance Poster

### We are operating under and subject to the South Carolina Workers' Compensation Act

In case of accidental injury or death to an employee, the injured employee, or someone acting in his or her behalf, must give immediate notice to the employer or general authorized agent. Failure to give such immediate notice may be the cause of serious delay in the payment of compensation to the injured employee or his or her dependents and may result in failure to receive any compensation benefits under the law.

### Workers' Compensation:

1. Pays 100% of your medical bills and some other expenses.
2. Compensates you for 66 2/3% of your salary, limited to the maximum wage set by law, if you are unable to work for more than seven (7) calendar days.

### If you are injured on the job, you should:

1. Notify your employer at once. You cannot receive benefits unless your employer knows you are injured.
2. Tell the doctor your employer sends you to that you are covered by workers' compensation.
3. Notify the Workers' Compensation Provider listed on this poster or the South Carolina Workers' Compensation Commission at 803.737.5700 if you experience undue delays or problems with your claim.

South Carolina  
 Workers' Compensation Commission  
 P.O. Box 1715, 1333 Main Street, Suite 500  
 Columbia, S.C. 29202-1715  
 803-737-5700  
[www.wcc.sc.gov](http://www.wcc.sc.gov)

### Workers' Compensation Provider Name

### Mailing Address

### Claims Telephone Number



# **WORKERS' COMPENSATION FRAUD. YEAH, IT'S A BIG DEAL \$\$\$\$\$.**

**Workers' Compensation fraud amounts  
to an estimated \$7.2 billion per year  
across the United States!**

## **STILL NOT CONVINCED?**

**Think about this ... when somebody commits the  
crime of Workers' Compensation fraud:**

**YOU work harder because of it.**

**YOUR COMPANY pays more for insurance because of it.**

**It harms the reputation of HONEST WORKERS and the  
reputation of your company.**

**IT AFFECTS US ALL.**

**REPORT WORKERS' COMPENSATION FRAUD.  
EVERY TIME.**

**To report Workers' Comp Fraud, send an email to  
[SIU@AmTrustGroup.com](mailto:SIU@AmTrustGroup.com) or please call 855.716.2529.  
You can remain anonymous if desired.**



**AmTrust**





# **FRAUDE AL SEGURO DE COMPENSACIÓN DE TRABAJADORES. SÍ, ES UNA GRAN COSA \$\$\$\$.**

**¡Fraude al seguro de Compensación De  
Trabajadores resulta en un estimado más  
de \$7 mil millones cada año en todos los  
Estados Unidos!**

## **¿TODAVÍA NO ESTÁ CONVENCIDO?**

**Piense de esto... cuando alguien comete el crimen de fraude  
al seguro de compensación de trabajadores:**

**Usted trabaja más.**

**Su compañía paga más de seguro.**

**Daña la reputación de trabajadores honestos y la reputación  
de su compañía.**

**NOS AFECTA A TODOS.**

**REPORTE EL FRAUDE DEL SEGURO DE  
COMPENSACIÓN DE TRABAJADORES. CADA VEZ.**

**Para reportar Fraude al seguro de compensación de  
trabajadores, por favor llame a 855.716.2529 o envíe un correo  
electrónico a [SIU@AmTrustGroup.com](mailto:SIU@AmTrustGroup.com). Usted puede permanecer  
anónimo si prefiere.**



**AmTrust**

**S.C. WORKERS' COMPENSATION COMMISSION – FIRST REPORT OF INJURY OR ILLNESS**

|                                    |               |  |                           |                     |            |
|------------------------------------|---------------|--|---------------------------|---------------------|------------|
| EMPLOYER (NAME & ADDRESS INCL ZIP) |               | CARRIER/ADMINISTRATOR CLAIM NUMBER         | OSHA LOG NUMBER           | REPORT PURPOSE CODE |            |
|                                    |               | JURISDICTION                               | JURISDICTION CLAIM NUMBER |                     |            |
|                                    |               | INSURED REPORT NUMBER                      |                           |                     |            |
|                                    |               | EMPLOYER'S LOCATION ADDRESS (IF DIFFERENT) |                           |                     | LOCATION # |
| INDUSTRY CODE                      | EMPLOYER FEIN |  |                           | PHONE #             |            |

**CARRIER/CLAIMS ADMINISTRATOR**

|                                    |   |   |
|------------------------------------|---|---|
| CARRIER (NAME, ADDRESS, & PHONE #) | POLICY PERIOD<br><br><p align="center">TO</p>                   | CLAIMS ADMINISTRATOR (NAME, ADDRESS & PHONE NO) |
|                                    | CHECK IF APPROPRIATE<br><input type="checkbox"/> SELF INSURANCE |   |
| CARRIER FEIN                       | POLICY/SELF-INSURED NUMBER                                      | ADMINISTRATOR FEIN                              |
| AGENT NAME & CODE NUMBER           |   |   |

**EMPLOYEE/WAGE**

|   |   |  |  |               |
|---|---|--|--|---------------|
| NAME (LAST, FIRST, MIDDLE)  | DATE OF BIRTH   | SOCIAL SECURITY NUMBER   | DATE HIRED   | STATE OF HIRE |
| ADDRESS (INCL ZIP)  | SEX<br><input type="checkbox"/> Male<br><input type="checkbox"/> Female<br><input type="checkbox"/> Unknown | MARITAL STATUS<br><input type="checkbox"/> Unmarried/Single/Divorced<br><input type="checkbox"/> Married<br><input type="checkbox"/> Separated<br><input type="checkbox"/> Unknown | OCCUPATION/JOB TITLE   |               |
|   |   |  | EMPLOYMENT STATUS  |               |
| PHONE   | # OF DEPENDENTS   | NCCI CLASS CODE  |  |               |
| RATE PER:<br><input type="checkbox"/> DAY <input type="checkbox"/> MONTH<br><input type="checkbox"/> WEEK <input type="checkbox"/> OTHER: | DAYS WORKED/WEEK  | FULL PAY FOR DAY OF INJURY?<br><input type="checkbox"/> YES <input type="checkbox"/> NO  | DID SALARY CONTINUE?<br><input type="checkbox"/> YES <input type="checkbox"/> NO |               |

**OCCURRENCE/TREATMENT**

|   |  |  |                            |   |
|---|--|--|----------------------------|---|
| TIME EMPLOYEE BEGAN WORK<br><input type="checkbox"/> AM <input type="checkbox"/> PM   | DATE OF INJURY/ILLNESS   | TIME OF OCCURRENCE<br>( <input type="checkbox"/> ) CANNOT BE DETERMINED<br><input type="checkbox"/> AM <input type="checkbox"/> PM | LAST WORK DATE             | DATE EMPLOYER NOTIFIED<br>DATE DISABILITY BEGAN |
| CONTACT NAME/PHONE NUMBER   | TYPE OF INJURY/ILLNESS   |  | PART OF BODY AFFECTED      |   |
| DID INJURY/ILLNESS/EXPOSURE OCCUR ON EMPLOYER'S PREMISES?<br><input type="checkbox"/> YES <input type="checkbox"/> NO   | TYPE OF INJURY/ILLNESS CODE  |  | PART OF BODY AFFECTED CODE |   |
| DEPARTMENT OR LOCATION WHERE ACCIDENT OR ILLNESS EXPOSURE OCCURRED  | ALL EQUIPMENT, MATERIALS, OR CHEMICALS EMPLOYEE WAS USING WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED |  |                            |   |
| SPECIFIC ACTIVITY THE EMPLOYEE WAS ENGAGED IN WHEN THE ACCIDENT OR ILLNESS EXPOSURE OCCURRED  | WORK PROCESS THE EMPLOYEE WAS ENGAGED IN WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED                  |  |                            |   |
| HOW INJURY OR ILLNESS/ABNORMAL HEALTH CONDITION OCCURRED. DESCRIBE THE SEQUENCE OF EVENTS AND INCLUDE ANY OBJECTS OR SUBSTANCES THAT DIRECTLY INJURED THE EMPLOYEE OR MADE THE EMPLOYEE ILL |  |  | CAUSE OF INJURY CODE       |   |

|  |                              |  |  |   |
|--|------------------------------|--|--|---|
| DATE RETURN(ED) TO WORK  | IF FATAL, GIVE DATE OF DEATH | WERE SAFEGUARDS OR SAFETY EQUIPMENT PROVIDED? <input type="checkbox"/> YES <input type="checkbox"/> NO | WERE THEY USED? <input type="checkbox"/> YES <input type="checkbox"/> NO |   |
| PHYSICIAN/HEALTH CARE PROVIDER (NAME & ADDRESS)                        |                              | HOSPITAL OR OFF SITE TREATMENT (NAME & ADDRESS)  |  | INITIAL TREATMENT                               |
|  |                              |  |  | 0 <input type="checkbox"/> No Medical Treatment |
|  |                              |  |  | 1 <input type="checkbox"/> MINOR: BY EMPLOYER   |
|  |                              |  |  | 2 <input type="checkbox"/> MINOR CLINIC/HOSP    |
|  |                              |  |  | 3 <input type="checkbox"/> EMERGENCY CARE       |
| 4 <input type="checkbox"/> HOSPITALIZED > 24 HOURS                     |                              |  |  |   |
| 5 <input type="checkbox"/> FUTURE MAJOR MEDICAL/ LOST TIME ANTICIPATED |                              |  |  |   |

**OTHER**

|                             |               |                         |              |
|-----------------------------|---------------|-------------------------|--------------|
| WITNESSES (NAME & PHONE #)  |               |                         |              |
| DATE ADMINISTRATOR NOTIFIED | DATE PREPARED | PREPARER'S NAME & TITLE | PHONE NUMBER |



**South Carolina Workers' Compensation Commission**

1333 Main Street, Suite 500

P.O. BOX 1715

Columbia, SC 29202-1715

803-737-5722

**EMPLOYER'S INSTRUCTIONS**

**DO NOT ENTER DATA IN SHADED FIELDS**

**DATES:**

Enter all dates in MM/DD/YYYY format.

**INDUSTRY CODE:**

This is the code which represents the nature of the employer's business, which is contained in the Standard Industrial Classification Manual or the North American Industry Classification System, published by the Federal Office of Management and Budget.

**CARRIER:**

The licensed business entity issuing a contract of insurance and assuming financial responsibility on behalf of the employer of the claimant.

**CLAIMS ADMINISTRATOR:**

Enter the name of the carrier, third party administrator, state fund, or self-insured responsible for administering the claim.

**AGENT NAME & CODE NUMBER:**

Enter the name of your insurance agent and his/her code number if known. This information can be found on your insurance policy.

**OCCUPATION/JOB TITLE:**

This is the primary occupation of the claimant at the time of the accident or exposure.

**EMPLOYMENT STATUS:**

Indicate the employee's work status. The valid choices are:

Full-Time On Strike Unknown Volunteer

Part-Time Disabled Apprenticeship Full-Time Seasonal

Not Employed Retired Apprenticeship Part-Time Piece Worker

**DATE DISABILITY BEGAN:**

The first day on which the claimant originally lost time from work due to the occupation injury or disease or as otherwise designated by statute.

**CONTACT NAME/PHONE NUMBER:**

Enter the name of the individual at the employer's premises to be contacted for additional information.

**TYPE OF INJURY/ILLNESS:**

Briefly describe the nature of the injury or illness, (e.g. Lacerations to the forearm).

**PART OF BODY AFFECTED:**

Indicate the part of body affected by the injury/illness, (e.g. Right forearm, lower back).

**DEPARTMENT OR LOCATION WHERE ACCIDENT OR ILLNESS EXPOSURE OCCURRED:**

(e.g. Maintenance Department or Client's office at 452 Monroe St., Washington, DC 26210)

If the accident or illness exposure did not occur on the employer's premises, enter address or location. Be specific.



**South Carolina Workers' Compensation Commission**

1333 Main Street, Suite 500  
P.O. BOX 1715  
Columbia, SC 29202-1715  
803-737-5722

**EMPLOYER'S INSTRUCTIONS – cont'd**

**ALL EQUIPMENT, MATERIAL OR CHEMICALS EMPLOYEE WAS USING WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED:**

(e.g. Acetylene cutting torch, metal plate)

List all of the equipment, materials, and/or chemicals the employee was using, applying, handling or operating when the injury or illness occurred. Be specific, for example: decorator's scaffolding, electric sander, paintbrush, and paint.

Enter "NA" for not applicable if no equipment, materials, or chemicals were being used. NOTE: The items listed do not have to be directly involved in the employee's injury or illness.

**SPECIFIC ACTIVITY THE EMPLOYEE WAS ENGAGED IN WHEN THE ACCIDENT OR ILLNESS EXPOSURE OCCURRED:**

(e.g. Cutting metal plate for flooring)

Describe the specific activity the employee was engaged in when the accident or illness exposure occurred, such as sanding ceiling woodwork in preparation for painting.

**WORK PROCESS THE EMPLOYEE WAS ENGAGED IN WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED:**

Describe the work process the employee was engaged in when the accident or illness exposure occurred, such as building maintenance. Enter "NA" for not applicable if employee was not engaged in a work process (e.g. walking along a hallway).

**HOW INJURY OR ILLNESS/ABNORMAL HEALTH CONDITION OCCURRED. DESCRIBE THE SEQUENCE OF EVENTS AND INCLUDE ANY OBJECTS OR SUBSTANCES THAT DIRECTLY INJURED THE EMPLOYEE OR MADE THE EMPLOYEE ILL:**

(Worker stepped back to inspect work and slipped on some scrap metal. As worker fell, worker brushed against the hot metal.)

Describe how the injury or illness/abnormal health condition occurred. Include the sequence of events and name any objects or substance that directly injured the employee or made the employee ill. For example: Worker stepped to the edge of the scaffolding to inspect work, lost balance and fell six feet to the floor. The worker's right wrist was broken in the fall.

**DATE RETURN(ED) TO WORK:**

Enter the date following to most recent disability period on which the employee returned to work.



Optum  
 PO Box 152539  
 Tampa, FL 33684-2539

## MAKING IT EASY... TO GET WORKERS' COMPENSATION PRESCRIPTIONS FILLED.

Optum has been chosen to manage your workers' compensation pharmacy benefits for your employer or their insurer. Below is your First Fill card that will allow you to receive your injury-related prescriptions at your local pharmacy. Please fill out the card based on the instructions below.

### Injured Employee:



If you need a prescription filled for a work-related injury or illness, go to an Optum Tmesys® network pharmacy. Give this temporary card to the pharmacist. The pharmacist will fill your prescription at low or no cost to you.



If your workers' compensation claim is accepted, you will receive a more permanent pharmacy card in the mail. Please use that card for other work-related injury or illness prescriptions.



Most pharmacies, including Walgreens, our preferred provider, and all major chains, are included in the network. To find a network pharmacy call 1-866-599-5426 or visit [tmesys.com](http://tmesys.com).

### Questions? Need Help?



**1-866-599-5426**

WORKERS' COMPENSATION PRESCRIPTION DRUG PROGRAM

|                                       |                         |
|---------------------------------------|-------------------------|
| CARRIER/TPA                           | EMPLOYER                |
| INJURED WORKER NAME                   |                         |
| Please provide directly to Pharmacist |                         |
| SOCIAL SECURITY NUMBER                | DATE OF INJURY (YYMMDD) |

**Notice to Cardholder:** Present this card to the pharmacy to receive medication for your work-related injury. To locate a pharmacy: [tmesys.com](http://tmesys.com).

**Attention Pharmacists:** Enter RxBIN, RxPCN and GROUP. Member ID # format is the date of injury and SSN combined as follows: YYMMDD123456789.

Tmesys is the designated PBM for this patient.

Tmesys Pharmacy Help Desk

1-800-964-2531

|       |        |    |               |
|-------|--------|----|---------------|
|       | NDC    | or | Envoy         |
| RxBIN | 004261 | or | 002538        |
| RxPCN | CAL    | or | Envoy Acct. # |
| GROUP | FF     |    |               |

**NOTE:** This First Fill card is only valid for your workers' compensation injury or illness.



### Employer:

Immediately upon receiving notice of injury, fill in the information above and give this form to the employee.

## HACEMOS MÁS SENCILLO...

### EL ABASTECIMIENTO DE LAS RECETAS MÉDICAS DEL PROGRAMA DE COMPENSACIÓN POR ACCIDENTES LABORALES.

Optum ha sido elegido para administrar los beneficios farmacéuticos de su programa de compensación por accidentes laborales para su empleador o su asegurador. Más adelante incluimos su tarjeta First Fill que le permitirá recibir las recetas médicas relacionadas con su lesión en su farmacia local. Llene esta tarjeta siguiendo las instrucciones que se indican a continuación.

#### Empleado lesionado:



Si necesita que se le abastezca su receta médica para una lesión o enfermedad relacionada con su trabajo, visite una farmacia de la red Optum Tmesys®. Entregue esta tarjeta temporal al farmacéutico. El farmacéutico abastecerá su receta médica bajo costo o sin costo alguno.



Si se acepta su reclamación del programa de compensación por accidentes laborales, recibirá una tarjeta permanente por correo. Use esa tarjeta para otras recetas médicas de lesiones o enfermedades relacionadas con su trabajo.




La mayoría de farmacias, incluyendo Walgreens, nuestro proveedor preferido, y todas las grandes cadenas de farmacias, forman parte de la red. Para encontrar una farmacia de la red, llame al 1-866-599-5426 o visite tmesys.com.

¿Tiene alguna pregunta?  
¿Necesita ayuda?



**1-866-599-5426**



**WORKERS' COMPENSATION PRESCRIPTION DRUG PROGRAM**

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PORTADORA \_\_\_\_\_ EMPLEADOR \_\_\_\_\_

---

NOMBRE DEL TRABAJADOR LESIONADO \_\_\_\_\_

**Please provide directly to Pharmacist**

---

NUMERO DE SEGURO SOCIAL \_\_\_\_\_ FECHA DE ALA LESION (AAMMDD) \_\_\_\_\_

**Aviso para el titular de la tarjeta:** Presente esta tarjeta a la farmacia para recibir los medicamentos para la lesión relacionada con su trabajo. Para ubicar una farmacia, visite tmesys.com.

**Attention Pharmacists:** Enter RxBIN, RxPCN and GROUP. Member ID # format is the date of injury and SSN combined as follows: YYMMDD123456789.

Tmesys is the designated PBM for this patient.

**Tmesys Pharmacy Help Desk**  
**1-800-964-2531**

|       | <u>NDC</u> | or | <u>Envoy</u>  |
|-------|------------|----|---------------|
| RxBIN | 004261     |    | 002538        |
| RxPCN | CAL        |    | Envoy Acct. # |
| GROUP | FF         |    |               |

**NOTA:** Esta tarjeta First Fill solo es válida para una lesión o enfermedad cubierta por su programa de compensación por accidentes laborales.



#### Empleador:

Inmediatamente después de recibir un aviso sobre una lesión, llene la información antes indicada y entregue este formulario al empleado.

## STATEMENT OF WAGES/SALARY

**IMPORTANT: PLEASE COMPLETE ALL INFORMATION REQUESTED**

Employee: \_\_\_\_\_ Employer: \_\_\_\_\_ Claim Number: \_\_\_\_\_  
 Social Security Number: \_\_\_\_\_ Date of Hire: \_\_\_\_\_ Position/Job Title: \_\_\_\_\_

**EMPLOYMENT TYPE:** Full Time \_\_\_ Part Time \_\_\_ Seasonal \_\_\_ Temp \_\_\_  
 If Temporary or Seasonal worker, last day of season or job end date \_\_\_\_\_

**WAGETYPE:** Hourly \_\_\_ Salary \_\_\_ Commission \_\_\_

**WAGE INFORMATION:**

\$ \_\_\_\_\_ per hour ; Monthly Wage \$ \_\_\_\_\_ ; Does monthly wage include commission \_\_\_ Yes \_\_\_ No  
 Hours per Week \_\_\_\_\_ ; Overtime Rate \$ \_\_\_\_\_ per hour ; Overtime Hours Regularly Worked per week \_\_\_\_\_  
 Tips reported: \$ \_\_\_\_\_ per week

If employees' compensation package includes an allowance for any of the following, please indicate the actual or estimated value:  
 Meals: \$ \_\_\_\_\_ per week Auto: \$ \_\_\_\_\_ Rent/Lodging: \$ \_\_\_\_\_ per week Bonus \$ \_\_\_\_\_ per \_\_\_wk\_\_\_mth\_\_\_yr

PLEASE COMPLETE THE BELOW FOR THE PERIOD \_\_\_\_\_ TO \_\_\_\_\_

| WK | Pay Rate | Hrs Worked | Begin Date | End Date | Gross Salary | WK | Pay Rate | Hrs Worked | Begin Date | End Date | Gross Salary |
|----|----------|------------|------------|----------|--------------|----|----------|------------|------------|----------|--------------|
| 1  |          |            |            |          |              | 27 |          |            |            |          |              |
| 2  |          |            |            |          |              | 28 |          |            |            |          |              |
| 3  |          |            |            |          |              | 29 |          |            |            |          |              |
| 4  |          |            |            |          |              | 30 |          |            |            |          |              |
| 5  |          |            |            |          |              | 31 |          |            |            |          |              |
| 6  |          |            |            |          |              | 32 |          |            |            |          |              |
| 7  |          |            |            |          |              | 33 |          |            |            |          |              |
| 8  |          |            |            |          |              | 34 |          |            |            |          |              |
| 9  |          |            |            |          |              | 35 |          |            |            |          |              |
| 10 |          |            |            |          |              | 36 |          |            |            |          |              |
| 11 |          |            |            |          |              | 37 |          |            |            |          |              |
| 12 |          |            |            |          |              | 38 |          |            |            |          |              |
| 13 |          |            |            |          |              | 39 |          |            |            |          |              |
| 14 |          |            |            |          |              | 40 |          |            |            |          |              |
| 15 |          |            |            |          |              | 41 |          |            |            |          |              |
| 16 |          |            |            |          |              | 42 |          |            |            |          |              |
| 17 |          |            |            |          |              | 43 |          |            |            |          |              |
| 18 |          |            |            |          |              | 44 |          |            |            |          |              |
| 19 |          |            |            |          |              | 45 |          |            |            |          |              |
| 20 |          |            |            |          |              | 46 |          |            |            |          |              |
| 21 |          |            |            |          |              | 47 |          |            |            |          |              |
| 22 |          |            |            |          |              | 48 |          |            |            |          |              |
| 23 |          |            |            |          |              | 49 |          |            |            |          |              |
| 24 |          |            |            |          |              | 50 |          |            |            |          |              |
| 25 |          |            |            |          |              | 51 |          |            |            |          |              |
| 26 |          |            |            |          |              | 52 |          |            |            |          |              |



Claimant's Name: \_\_\_\_\_ Employer's Name: \_\_\_\_\_  
 Address: \_\_\_\_\_ Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Insurance Carrier: \_\_\_\_\_  
 Preparer's Name: \_\_\_\_\_ Preparer's Phone #: \_\_\_\_\_

Date of Injury: \_\_\_\_\_  
 month day year

**A. Total Wages Paid**

- Check Applicable Method:
  - Report of earnings of injured employee based on four completed quarters.
  - Report of earnings of injured employee who did not complete four quarters based on actual time worked.
  - Report of earnings of similar employee. Injured employee did not work sufficient time before alleged injury. Hire date: \_\_\_\_\_
  - Report of earnings of injured employee based on alternative method because Form 20 results in a compensation rate that is not fair and just (attach documentation to show how average weekly wage and compensation rate were calculated).
- List total wages paid as reported to the Employment Security Commission on the Employer Quarterly Contribution and Age Reports during the four quarters immediately preceding the quarter in which the injury occurred. Do not include the quarter during which the injury occurred.

| Quarter | Ending Date | Total Wages Paid |
|---------|-------------|------------------|
| 1st     | _____       | \$ _____         |
| 2nd     | _____       | \$ _____         |
| 3rd     | _____       | \$ _____         |
| 4th     | _____       | \$ _____         |

- List total value of other allowances of any character made in lieu of wages during four quarters above. 3. \$ \_\_\_\_\_
- Add lines 2 and 3. **TOTAL WAGES PAID:** 4. \$ \_\_\_\_\_
- List total number of weeks paid to employee during the four quarters immediately preceding the quarter in which the injury occurred. 5. \_\_\_\_\_

**B. Average Weekly Wage**

- To calculate average weekly wage, divide total wages (line 4) by total weeks paid (line 5). **AVERAGE WEEKLY WAGE:** 6. \$ \_\_\_\_\_

**C. Compensation Rate**

- The general rule for calculating the compensation rate is to multiply average weekly wage (line 6) by .6667. Estimate compensation rate by multiplying average weekly wage (line 6) by .6667. See part 8 below to determine the actual compensation rate. 7. \$ \_\_\_\_\_
- The compensation rate is as follows (choose one):
  - When average weekly wage (line 6) is less than \$75.00, the compensation rate is the average weekly wage. Enter average weekly wage on line 8.
  - When the estimated compensation rate (line 7) is less than \$75.00 and average weekly wage (line 6) is more than \$75.00, the compensation rate is \$75.00. Enter \$75.00 on line 8.
  - When the estimated compensation rate (line 7) is more than the maximum compensation rate for the year in which the injury occurred, enter the maximum compensation rate for the year in which the injury occurred on line 8.
  - Employee is within the exceptions listed in S.C. Code Ann. Section 42-7-65. List applicable exception here and enter appropriate compensation rate on line 8. \_\_\_\_\_
  - The calculated compensation rate (line 7) applies. Enter amount from line 7 on line 8.

**WEEKLY COMPENSATION RATE:** 8. \$ \_\_\_\_\_

Employer's representative shall prepare a Form 20 and serve per R.67-211 a copy on the claimant within thirty days of beginning temporary compensation. See R.67-1603 when no temporary compensation is paid. NOTE: Average weekly wage represents average gross pay before taxes and other deductions. WHEN THE CLAIMANT DOES NOT AGREE WITH THE COMPENSATION RATE ON LINE 8, HE OR SHE SHOULD CONTACT THE EMPLOYER'S REPRESENTATIVE TO TRY TO REACH AN AGREEMENT AS TO THE COMPENSATION RATE. IF NO AGREEMENT CAN BE REACHED, THE CLAIMANT SHOULD CONTACT THE CLAIMS DEPARTMENT AT (803)737-5723.



# Amended

## South Carolina Workers' Compensation Commission

1333 Main Street, Suite 500 • Post Office Box 1715

Columbia, South Carolina 29202-1715

(803) 737-5700 [www.wcc.sc.gov](http://www.wcc.sc.gov)



WCC File #: \_\_\_\_\_

Carrier File #: \_\_\_\_\_

Carrier Code #: \_\_\_\_\_

Employer FEIN #: \_\_\_\_\_

Claimant's Name: \_\_\_\_\_ SSN: \_\_\_\_\_ - - Employer's Name: \_\_\_\_\_

Address: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: ( ) - Work Phone: ( ) - Insurance Carrier: \_\_\_\_\_

Preparer's Name: \_\_\_\_\_ Law Firm: \_\_\_\_\_ Preparer's Phone #: ( ) -

### A claim for workers' compensation benefits is made based on the following grounds:

Injury  Illness  Repetitive Trauma  Occupational Disease  Physical Brain Injury  Concurrent Jurisdiction

1. The claimant sustained an injury to \_\_\_\_\_ (Part(s) of Body Injured) on \_\_\_\_\_ (Month/Day/Year) in \_\_\_\_\_ county, state of \_\_\_\_\_.

2. Briefly describe how the accident occurred.

3. Both the claimant and the employer were subject to the South Carolina Workers' Compensation Act at the time of injury.

4. The relationship of employer and employee existed at the time of injury.

5. At the time of the injury the claimant was performing services arising out of and in the course of employment.

6. Notice of the accidental injury was given to the Employer on \_\_\_\_\_ (Month/Day/Year) in the following manner:

7. Due to injury, the claimant is in need of (check one):

(a) medical examination and treatment for: \_\_\_\_\_  (b) additional medical examination and treatment for: \_\_\_\_\_

8. Due to injury, the claimant requests temporary total disability benefits because of lost compensable time from work and wages for the period of: \_\_\_\_\_

9. Claimant at MMI:  Yes  No. 9a. If yes, due to the injury, the Claimant has permanent disability of the following nature and extent (check one):

(1) General Disability:  Total  Partial  (2) Specific Disability:  Total  Partial  (3) Wage Loss

10. Due to the injury, the Claimant has a serious bodily disfigurement consisting of: \_\_\_\_\_

11. At the time of the injury, the Claimant was paid weekly wages of \$ \_\_\_\_\_, and demands accounting of days worked and wages earned as provided by law.

12. Give names and addresses of all employers for whom the Claimant has worked since the date of the accident: \_\_\_\_\_

13. Further grounds or unusual aspects of claim: \_\_\_\_\_

13a. Appropriate benefits as provided in the Act for the above grounds and other relief as the Workers' Compensation Commission may direct as just and proper.

13b. List names and addresses of all physicians or other medical specialists who have seen or treated the Claimant as a result of the accident: \_\_\_\_\_

13c. To the best of your knowledge, did you have any prior permanent disability? If yes, describe: \_\_\_\_\_

14.  I am adding a party. \_\_\_\_\_ (name/address).

I am removing a party. \_\_\_\_\_ (name/address).

Other amendment: \_\_\_\_\_

15. **I am filing a claim. I am not requesting a hearing at this time.** Estimated time needed for hearing: \_\_\_\_\_

16. **I am requesting a hearing. A \$50 fee is required.**

### Mediation

a. Mediation is requested to be ordered pursuant to Reg. 67-1801 B.

b. Mediation is required pursuant to Reg. 67-1802.

c. Mediation is requested by consent of the Parties pursuant to Reg. 67-1803.

d. Mediation has been conducted by a duly qualified mediator and resulted in an impasse.

Questions regarding mediation may be submitted to [mediation@wcc.sc.gov](mailto:mediation@wcc.sc.gov).

**I certify I have served this document pursuant to Reg. 67-211. See attached certificate of service. I verify the contents of this form are accurate and true to the best of my knowledge.**

Preparer's Signature \_\_\_\_\_ Title \_\_\_\_\_ Email \_\_\_\_\_ Date \_\_\_\_\_ (m/d/yyyy)

Refer to Regulations 67-204 - 67-211, Regulations 67-601 - 67-615, and Regulation 67-1801.

**WCC Form # 50**

Revised 9/2023

# 50

## Employee's Notice of Claim and/or Request for Hearing

# **Workers' Compensation**

## **If you are injured on the job, you should:**

1. Notify your employer at once. You can't receive benefits unless your employer knows you're injured.
2. Tell the doctor your employer sends you to that you're covered by Workers' Comp.
3. Notify the Workers' Comp. Provider below or the S.C. Workers' Comp. Commission at (803) 737-5700 if you experience undue delays or problems with your claim.

## **Workers' Compensation:**

1. Pays 100% of your medical bills and some other expenses.
2. Compensates you for 66 2/3% of your salary, limited to the maximum wage set by law, if you are unable to work for more than seven (7) calendar days.

## **We are operating under and subject to the S.C. Workers' Compensation Act**

In case of accidental injury or death to an employee, the injured employee, or someone acting in his or her behalf, must give immediate notice to the employer or general authorized agent. Failure to give such immediate notice may be the cause of serious delay in the payment of compensation to the injured employee or his or her dependents and may result in failure to receive any compensation benefits under the law.

**S.C. Workers' Compensation Commission**  
**1333 Main Street**  
**Columbia, S.C. 29201**  
**(803) 737-5700**  
**[www.wcc.sc.gov](http://www.wcc.sc.gov)**

# Compensación del Trabajador

## **Si usted se lesiona en el trabajo, usted debe:**

1. Notificar a su patrón inmediatamente. Usted no puede recibir beneficios a menos que su patrón sepa que se ha lesionado.
2. Decirle al doctor al que su patrón le envíe que usted está cubierto por la Compensación del Trabajador.
3. Notificar al Proveedor de Compensación del Trabajador abajo mencionado o a la Comisión de Compensación del Trabajador de Carolina del Sur al (803) 737-5700 si usted tiene retrasos o problemas indebidos con su reclamación.

## **La Compensación del Trabajador:**

1. Paga el 100% de sus recibos médicos y otros gastos.
2. Le compensa por el 66 2/3% de su salario, limitado al salario máximo establecido por la ley, si usted no puede trabajar por más de siete (7) días calendario.

## **Trabajamos conforme al Acto de Compensación del Trabajador de Carolina del Sur**

En caso de lesión accidental o muerte de un empleado, el empleado lesionado, o alguien que le represente, tiene que avisar inmediatamente al patrón o agente autorizado general. El hecho de no avisar inmediatamente puede causar una demora seria en el pago de la compensación al empleado lesionado o a sus dependientes y puede resultar en el impago de los beneficios de compensación según estipula la ley.

**S.C. Workers' Compensation Commission  
(Comisión de Compensación de Trabajadores)  
1333 Main Street  
Columbia, SC 29201  
(803) 737-5700  
[www.wcc.state.sc.us](http://www.wcc.state.sc.us)**

**\*\* PLEASE NOTE \*\***

EMPLOYERS MAY OBTAIN ***FREE OF CHARGE***, THE SC  
“WORKPLACE LAWS” POSTER  
WHICH IS **REQUIRED** BY THE  
STATE AND SHOULD BE POSTED  
IN AN AREA ACCESSIBLE TO ALL  
EMPLOYEES

THE **EMPLOYER** MUST CALL ONE  
OF THE BELOW NUMBERS:

SC Employment Security Commission: 803-737-2400  
SC Human Affairs Commission: 803-737-7800 or 800-521-0725  
SC Workers Comp Commission: 803-737-5700

# RETURN-TO-WORK; A GREAT IDEA

We at the AmTrust Group, are convinced that an employer who provides light, or restricted work for injured employees, enjoys numerous benefits. This is not just an opinion, it's something we see day in and day out. Consider:

- Unless an injured worker returns to the workplace within 60 days, chances of him/her ever returning drop dramatically. (resulting in a very expensive permanent disability situation.)
- After 6 months away from the workplace, only 50% chance of return.
- After 12 months, only a 10% chance of return.

## **Some Return-to Work Benefits Include:**

- "Test" of malingering potential. Injured employees who refuse light duty are more prone to being malingerers.
- Opportunity for employer to demonstrate true concern for workers' well-being.
- Promotion of rehabilitation and recovery.
- Lower medical and rehabilitation costs.
- Productivity.
- Morale improvement for the injured worker.
- Ability for the employer to monitor the injured employee's recovery progress.
- Decrease of WC claims costs, with resultant downstream WC premium savings.

*(Notice we're not just talking about 'feel-good' issues, but also hard dollars !)*

## **Some common misconceptions (and truths) about Return-to-Work / Light Duty:**

**Misconception:** *We've already got too many "programs" around here, and don't need any more paper.*

**Truth:** While it is true a written, planned program works best, in many cases a Light Duty "program" can be nothing more than a management understanding of the benefits and principles of Return-to-Work, how it works, and the commitment to 'just do it', when light-duty recommendations are made by WC physicians.

**Misconception:** *It will get me into an Americans With Disabilities (ADA) "situation".*

**Truth:** Light-duty and ADA "reasonable accommodation" are two entirely separate issues. Generally, light duty is a temporary assignment, for a relatively short period. ADA accommodations are made for serious, permanent disabilities that impair major life activities.

**Misconception:** *I'll have to devise a whole new job each time an employee needs light duty.*

**Truth:** The vast majority of light-duty restrictions require accommodating only one or two factors, such as "no lifting over 10 pounds", or the like. In many cases, if you break the jobs down into individual **tasks**, you'll see that only one or two tasks within the employee's normal job are affected, and can be handled in some other way.

**Misconception:** *Once an employee gets into a "cushy" light-duty job, s/he'll never leave it, and I'll be stuck with it.*

**Truth:** Light duty is always defined by, and monitored by the attending physician. An employee on light duty is periodically monitored by the physician for improvement, and is released for full-duty as soon as medically indicated.

**Misconception:** *We're a union company. Our union won't allow us to pay lower rates, or move employees between classifications, or between bargaining groups.*

**Truth:** Any Local that objects to a Return-to-Work program should be referred to its national body for guidance. Return to Work is universally recognized as a very positive influence on an injured worker (as well as benefiting the employer). Labor unions, whose major purpose for existence is the benefit of the workers they represent, should not only "tolerate" Return-to-Work programs, but enthusiastically promote, and assist in such programs' implementation and operation. It is strongly suggested that management approach labor representatives to solicit their input, and assistance in making Return to Work a positive force in your workplace.

**Misconception:** *I might be willing to place a worker in a light-duty position, but I can't afford pay them their full pay, for the decreased productivity.*

**Truth:** Talk to your WC insurer's claims professional. In many cases, states' WC plans provide for "make-up" pay to replace some, or all of the injured employees' decreased earnings. The goal of getting them back to the workplace, and doing some productive work is that important!